

# ENVIRONMENTAL HEALTH & HOUSING - SERVICE PLAN - 2019/2020

Head of Service: Jeremy Mann

**Team: EH/H Full Team      Version No: 1      Date: 2019 - 2020**

**Corporate Objectives**

- 1) Growing North Devon.
- 2) Organisational Development.

**Business as usual core function (brief bullet points only).**

**Housing:**

- 1) Establishing and maintaining the Council's Housing Strategies. These documents set out the Council's understanding of current and future needs, influence partners and evidence the Council's contribution to wider agendas. The strategies will show how the Council intends to carry out its statutory duties and how it prioritises its available resources to help meet local needs.
- 2) Preventing homelessness by supporting people to stay in their home or move to alternative accommodation. 3) Determining homelessness applications and providing temporary accommodation. 4) Increasing the supply of affordable housing. 5) Improving the quality and use of existing housing. 6) Addressing the housing needs of vulnerable and lower income households (the disabled, young people, older people, gypsies and travellers, rough sleepers and offenders).

**Regulatory Services:**

- 2) Checking and securing compliance with food law through inspection, advice, sampling, dealing with complaints and enforcement to protect public health. 2) Regulating industrial emissions, monitoring and assessing air quality, sampling and improving private water supplies, strategy for the remediation of contaminated land, prevention of public health nuisances and planning advice to protect the environment and public health. 3) Advisory business, local project initiatives, sector/industry-wide initiatives in partnership with the HSE, accident investigations, inspection and enforcement to improve health and safety for employees, employer and members of the public. 4) The administration and issue of licences, local project initiatives, dealing with complaints, and inspection and enforcement to prevent crime and disorder, to ensure public safety, to prevent public nuisance, to protect children and vulnerable adults from harm, to ensure fair and open trading and to promote proper standards of animal welfare.


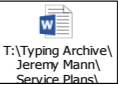
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- 3) Assessing the local risk of emergencies occurring, putting in place emergency plans, putting in place business continuity management arrangements, in support of the UK's framework for civil protection as a Category 1 responder under the Civil Contingencies Act 2004. 2) Ensuring the Council plays an important role in the protection of members of the public before harm has happened and after it has happened, in accordance with its safeguarding obligations under the Children's Act 2004 and Care Act 2014. This includes the Council's response to cases of self-neglect. 3) Putting in place interventions to deal with local issues like anti-social behaviour and environmental crime, drug and alcohol issues, and re-offending with our Community Safety Partners. Annually assessing local crime priorities and advising the Police and crime commissioner of our plans and strategy.

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<b>H1 (New 19/20)</b>	Objective 2	Mitigate the effect of the reduction in Gov. grant funding which is currently supporting homelessness prevention services and the provision of temporary accommodation.  Mitigate the effect of the decommissioning of 8 units of TA with NDH at the end of August 2019.	Review commissioning arrangements.  Undertake a lean system review of all EH/H service strands with the objectives of ensuring external customer focus and reducing costs.	Effective homelessness prevention and financially sustainable supported housing for homeless households.	Rates of homeless prevention/relief, numbers of households accommodated in temporary accommodation and associated costs.	Failure to prevent homelessness will incur further costs and is hugely damaging for the individuals who end up homeless.	Head of Service (EH/H)	Head of Service (EH/H)	Legal Finance Procurement Consultation	1st January, 2019	1st April, 2019	31st March, 2021	90K	210K					Background paper to SMT - 19th November, 2019.  
<b>H2 (New 2019)</b>	Objective 2	Provide safe sleep/severe weather provision for rough sleepers beyond 31st March, 2019.	Dialogue with MHCLG re 2019/20, Rough sleeper award of £209K.	Reduction in the risks to the health and wellbeing of homeless people in ND.	Eligible homeless people not in priority need per 1000 households.	Individuals that are eligible but not in priority need will have greater public health needs.	Housing Services Manager.	Housing Equality Lead.	Legal Finance Procurement	1st January, 2019	1st October, 2019	31st March, 2020							Rough sleeper award 2018/19 - £285K. Safe sleep nightly from 1st October, 2018 to 31st March, 2019. As at 31.10.18 - 36 people have used Safe sleep. An average of 10 people per night use Safe sleep. 6 people have been successfully rehoused. Also funded more capacity for Police, drug and alcohol service, 5x low need units and x2 high need units.  Rough sleeper award 2019/20 - £209K, includes funding for specialist staff and 4x high need units. No safe sleep funding provided.
<b>CP1 (New 2019)</b>	Objective 2	Address the current NDC capability issue to undertake its Category 1 responsibilities under the Civil Contingencies Act 2004.	Review commissioning arrangements through the appointment of a 0.5 FTE dedicated emergency planning professional.	Maintenance and validation of plans for: (i) Preventing an emergency. (ii) Reducing, controlling or mitigating the effects of an emergency.	Critical NDC plans will be validated in exercises and response.	Unnecessary human injury, damage to property, businesses and the environment in an emergency.	Community Protection manager.		HR	1st January, 2019	Q1 2019/20		(£3K)	(£3K)	(£3K)				Background paper to SMT - 19th November, 2019.  
<b>L1 (New 2019)</b>	Objective 2	Increase the capability of the Licensing Service.	Review commissioning arrangements through the appointment of an additional 0.5 FTE Licensing Officer.	Enhanced pro active inspection of the regulated community.	Economic growth with a licensing service which is responsive to local concerns.	Lack of resources to implement the new Animal Welfare and Licensing Regulations ( <a href="https://www.northdevon.gov.uk/council/councillors-and-committees/meetings-agendas-and-minutes/?ID=4C2A6750-B7CA-4D18-A76F-ECA4100B08B1&amp;DS=68">https://www.northdevon.gov.uk/council/councillors-and-committees/meetings-agendas-and-minutes/?ID=4C2A6750-B7CA-4D18-A76F-ECA4100B08B1&amp;DS=68</a> ). Insufficient pro active inspections to protect communities/visitors and manage public health risks (especially w.r.t. activities falling under the Licensing Act 2003, taxis/PHVs, and skin piercing (tattooing, micro pigmentation, body piercing, etc.)). Legal challenge on fees.	Public Protection Manager.	Licensing Lead.	HR Finance	1st December, 2018		1st April, 2019							A 0.5 FTE Licensing Officer costs the Council £21K yr-1. (23 months fixed term contract). This is, however, a revenue neutral proposition as these costs can be met by the new forecast levels of licensing fees and by existing resources.

**Set out below are those 2018/16 to 2018/19 Service Plan Actions that are still live**

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Corporate Objective Number (see above)					Highlight any risk - political, operational, to public, staff, tenants, Community Impact Assessment, Financial			Legal	Q3	Q3	Q4	Yr1 19/20	Yr 2 20/21	Yr 3 21/22	Yr1 19/20	Yr 2 20/21	Yr 3 21/22		
<b>CSS 03 (15/16)</b>		Regulators' Code (came into effect 6th April, 2014)	Executive approval of a Corporate Enforcement Strategy and Policy. A review of service specific policies against the new framework.	Greater transparency of decision making and performance.	Customer Satisfaction.	Failure to comply with the Code can result in successful challenges of key decisions.	KN	Legal Communications Consultation	Q3 2018/19	Q3 2018/19	Q4 2018/19							The Code applies to nearly all non-economic regulators. The guidance needs to be reflected in the Council's enforcement policies. There is an expectation of more performance information being posted on the net, e.g. performance against service standards, number of complaints and hearings, etc. A paper setting out the implications of the Code and an action plan, will be presented to SMT/Leadership Team in Q4 2014/15.  A meeting took place on the 03.12.18 with Trevor Blatchford, Jeremy Mann and Katy Nicholls to discuss the development of the Corporate Enforcement Policy. A decision was made that an overarching document would be produced by TB, with service specific documentation then being embedded via links or similar for the following service areas: Environmental Health and Housing Services; Planning; Building Control; Car Parks; Estates (Gypsies and Travellers); and possibly Benefits/Council Tax. Furthermore there was an agreement that TB would lead on the production of a separate corporate Works in Default policy with a timescale for completion April - June 2019. A further meeting was scheduled on the 18.12.18 with TB and KN to discuss the EHHS service specific Enforcement Policy elements, which KN will lead on. The timescale agreed for the completion of the Corporate Enforcement Policy is prior to April 2019, and thus the item has been placed on the Forward Plan for Executive on 04.03.19 and subsequently the 13.03.19 Full Council.	
<b>H 03 (15-16)</b>		Temporary accommodation for homeless households: New policy and strategy to be adopted in 2016; conversion of 15 Castle Street; purchase of 2x units of TA in Barnstaple and consideration of business cases to support the purchase of a further 2x shared houses.	A significant reduction in the use of B&B and less PSL's.	The provision of more suitable temporary accommodation at lower cost.	Lower service costs.		TR	Legal Procurement	Jan-16	Apr-16	Mar-19							Conversion of 15 Castle street complete. Further TA purchase considered at Jan 2018 Executive. Full Council decision to form a cross party Task and finish group to report on future direction of travel for TA purchase. First meeting occurred March 2018 and to operate for 6 month period to prepare final report for Executive consideration. Policy and strategy delays due to need to consider outcomes of this process to include in strategy. Extension of completion date to 31.3.19 approved by SMT. Temp Accommodation for homeless households. TA procurement, policy and strategy (50% complete - next update due 31.03.19)	
<b>H 02 (16-17)</b>		Works in Default Policy and procedures	Develop policy and understand necessary internal resources required to support new processes and procedures. Report to Executive to adopt to change.	Transparency of approach. Better enforcement of legal requirements. Improve cost recovery. Charge and recover fees. Improved property conditions.	Ensuring compliance with legal requirements. Improved cost recovery. Improved property conditions (reduce category 1 hazards)	Failure to recoup costs Complaints to the Ombudsman.	JWM	Finance, legal, communications and consultation	Q4 2015/16	Q4 2015/16	Mar-19							A meeting took place on the 03.12.18 with Trevor Blatchford, Jeremy Mann and Katy Nicholls to discuss the development of the Corporate Enforcement Policy. A decision was made that an overarching document would be produced by TB, with service specific documentation then being embedded via links or similar for the following service areas: Environmental Health and Housing Services; Planning; Building Control; Car Parks; Estates (Gypsies and Travellers); and possibly Benefits/Council Tax. Furthermore there was an agreement that TB would lead on the production of a separate corporate Works in Default policy with a timescale for completion April - June 2019. A further meeting was scheduled on the 18.12.18 with TB and KN to discuss the EHHS service specific Enforcement Policy elements, which KN will lead on. The timescale agreed for the completion of the Corporate Enforcement Policy is prior to April 2019, and thus the item has been placed on the Forward Plan for Executive on 04.03.19 and subsequently the 13.03.19 Full Council.	
<b>H 06 (16/17)</b>	Objective 2	To meet the needs of Gypsy and Travellers	Through a Task and Finish Project Group. Business case and PID required.	Provision of Sites to accommodate needs of G&Ts.	G&Ts accommodated when passing through area or permanent residence.	Community concern.	JWM/TR	Legal, Estates, Procurement, communications and consultation.	Q4 2015/16	Q4 2016/17	Sep-18							Planning consultant's draft report considered and response provided by Planning Service. Awaiting consultant's further report. Planning estimate November but no set timescale provided from Planning. Further update to be provided by end of Jan 2019.  As we need to work with stakeholders to agree use of land and understand the needs of the Gypsy & Traveller community to provide such needs on the land a request is made for a revised due date: 31 March 2020.	

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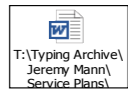
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RS 04 (16-17)		To implement the requirements of the Enterprise Bill 2015/16	Significant expansion of the Primary Authority Scheme	Improved NDC support for the start up and growth of businesses	The number of Primary Authority Partnerships. The revenue generated by the partnerships.	NDC launches its services too late and other LA's benefit from the opportunity of supporting businesses in our area.	JWM	KN/PC	Legal Communications	April '17	April '17	Mar-19							New duty on regulators: The Bill contains measures to: require regulators to produce an annual performance report setting out the effect that the Duties have had on the way they have exercised their functions; require regulators to obtain the views of business on the effect that the Duties have had, and to include them in the annual performance report; and require a regulator to provide information that a Minister may request from time to time relating to the effect that the Duties have had on the way they exercised their functions and the views of affected businesses. Opportunity to promote local economic growth via the Primary Authority Scheme: The Bill contains measures to: widen access to more small businesses and simplify access to advice for trade association members; enable national regulators to support Primary Authority partnerships alongside local authorities and to issue advice and guidance to businesses; reduce the uncertainty faced by businesses working across the four UK nations as a result of increasing devolution through introducing mechanisms to help regulators recognise advice issued in other nations; extend the scheme to other regulatory areas which stakeholders have asked to be brought into scope; help businesses by removing regulatory burdens, reducing compliance costs through improved regulatory advice and reducing time and costs caused by inconsistent enforcement; and provide small businesses with easier access to tailored advice with reduced administration.  The Bill received Royal Assent on the 4th May, 2016, however, the primary authority provisions have not yet been enacted.  December 2017 Update:  The new provisions were enacted on the 1st October, 2017. The proposals overlap with the FSA's ROF Initiative (see FS 1), which will continue until 2020.  SMT approved an extension of time until 31st March, 2019.
H 10 (16-17)	Objective 2	Discounted sale processes.	Process mapping. May sit within Affordable Housing Delivery Plan or as separate policy document with Executive approval.	Up-to-date policy, procedures and processes. Stakeholder understanding of NDC services.	Percentage of discounted sales successfully secured in perpetuity and allocated appropriately.	Lack of staff/resource or expertise to deliver.	JM/TR	JJ	Housing Options. Planning. Legal.	Q3 2015/16	Q3 2015/16	April '18							This action will be addressed via the new Affordable Housing SPD.  Mike Mansell and Jon Triggs have recently approved a project plan and the resources to complete this work. Request extension until 30th September, 2019.
H 11 (16-17)	Objective 2	Off-site contributions process.	Plan the proactive and efficient use of NDC's current pot of commuted sums and possible future sums aligning this with the most appropriate schemes. May sit within Affordable Housing Delivery Plan or as separate policy document with Executive approval.	Up-to-date policy, procedures and processes. Stakeholder understanding of NDC services.	Percentage of commuted sums spent on affordable units and number of affordable units enabled.	Lack of staff/resource or expertise to deliver.	JM/TR	JJ	Planning. Finance.	Q3 2015/16	Q3 2015/16	April '18							This action will be addressed via the new Affordable Housing SPD.  Mike Mansell and Jon Triggs have recently approved a project plan and the resources to complete this work. Request extension until 30th September, 2019.
EH/H 04 (17/18)		Establish a NDC Housing Development Company.	Business case required (Fire case model).	Increasing housing supply. Balancing the housing market. Improving the quality of the housing stock. Increasing the delivery of adaptable homes. Supporting local communities. Creating economic opportunities.	Number of affordable homes. Provide a financially sustainable model that provides a return to the Council that justifies the risk and borrowing costs.	Costs. Officer time.	JWM/TR	JJ	Legal Finance Estates	April '17	April '17	April '19							An LGA grant has been secured to progress this project. NDC's consultants (Altair) are soon to engage with local stakeholders.



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EH/H 05 (17/18)		Establish Selective Licensing in Ilfracombe (Part 3 Housing Act 2004)	Business case required (Fire case model).	Improving health of households. Improving housing conditions.	Reduced differences in life expectancy and healthy life expectancy between communities, as evidenced using the DOH Public Health Outcomes Framework. Prevalence of Category 1/2 hazards in the PRS.	Costs. Legal challenges.	JWM	APM	Legal Finance Communication Consultations	April '17	April '17	April '19							

This action was deferred to give the Council the opportunity to introduce a widening of the mandatory HMO licensing scheme on the 1st October, 2018. Reference the attached reports to the Executive and Full Council.

Mike Mansell and Jon Triggs have recently approved a RFW (attached) to procure a BRE database, which will allow the preparation of a more detailed business case to support the proposal in Q4 2018/19.

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- 4) Work to promote the openness of our decision making, and ensuring data privacy for individuals. 2) Work to assess, eliminate or minimise the risks to the health of our staff due to the wide range of activities and environments they have to deal with.

## Resources

Action No.	Corporate Plan	What you aim to achieve				Risk	Managed by	Assigned to	Resource Requirement		Dates			FINANCE						Additional Comments	
									ICT	Date for Required Resource (be as accurate as possible)	Start Date	Target Date for completion	Revenue - £	Capital - £	Yr1	Yr 2	Yr 3	Yr1	Yr 2		Yr 3
Expenditure / (Income)	Expenditure / (Income)	Reduction (-) / increase (+)	Reduction (-) / increase (+)	Estimate (E)	Actual (A)	Estimate (E)	Actual (A)	Estimate (E)	Actual (A)	Estimate (E)	Actual (A)	Estimate (E)	Actual (A)	Estimate (E)	Actual (A)						
<b>FS 01 (18/19)</b>	Corporate Objective Number (see above)	Headline Action	How will it be delivered? Is a business case or PID required?	What will be delivered and what are the benefits?	Measures - how will we measure success?	Highlight any risk - political, operational, to public, staff, tenants, Community Impact Assessment, Financial			ICT HR Legal Estates Procurement Communications Consultation Other	Date for Required Resource (be as accurate as possible)	Start Date	Target Date for completion	Revenue - £	Capital - £	Yr1 19/20	Yr 2 20/21	Yr 3 21/22	Yr1 19/20	Yr 2 20/21	Yr 3 21/22	
		Ensuring the Authority delivers the Food Standards Agency's programme of improving food control called 'Regulating our Future' (ROF).	Implementation of new policies, procedures and practices. - Staff training. - Upgrading of ICT.	Introduction of the FSA's 'Target Operating Model'.	Safe food production. Consumers able to make informed choices. Tailored and proportionate regulatory interventions. Positive recognition of businesses doing the 'right thing' (earned recognition). Businesses meeting the full costs of regulation.	Stakeholder awareness of the changes. Restricting exporting ND food businesses post BREXIT.	Public Protection Manager.	Service Lead (Food Safety/Health & Safety).	Comms, Legal, ICT, Customer Services.	1st April, 2018	31st December, 2020.										ROF is the redesign of the whole system of UK food regulation. It will be implemented in two phases; the first in preparation for EU Exit, and the second will be the delivery post EU Exit.  The first impact on NDC will be the need to support the introduction of a new and enhanced registration process.  No work has been undertaken in respect of this as yet, but this is solely because we are awaiting more information from the Food Standards Agency in terms of the roll out. The last update from the FSA was on the 13th April, 2018 in which the FSA cited that they had 'made significant advances on the National Inspection Strategies and the next steps for enhanced registration'. More information is contained on the following link:
<b>CP 01 (18/19)</b>	Object. 2	Ensuring the Authority can fulfil its responsibilities for dealing with emergencies.	Contribution to and adoption of new DEPS Recovery, Rest Centre and Oil Pollution Plans. Exercising the arrangements.	Validate plans. Competent staff in carrying out their roles in the plans.	Tested with established procedures.	Harm to local residents' businesses and the environment. Reputational damage. Litigation. Lack of resilience.	Community Protection Manager.	Community Protection Officer.	SMT Middle Managers	1st July, 2018	30th June, 2019										Work being progressed through DEPS.
<b>L 01 (18/19)</b>	Object. 1	DEFRA proposes to introduce secondary legislation under the Animal Welfare Act 2006, which would introduce a single 'Animal Establishment Licence'.	Adoption of new model licence conditions and fees.	A new licensing regime replacing the current permitting arrangements for animal boarding establishments, pet shops, riding establishments and dog breeding.	Licences are processed properly and efficiently. Maintenance of current welfare standards.	Stakeholder awareness of the changes.	Public Protection Manager.	Licensing team.	Comms, Legal, Customer Services, ICT.	1st July, 2018	31st December, 2018.										Action completed. New policy, fees and delegations adopted on the 26th September, 2018. Staff and Veterinarians new delegated authorities. Licensing inspections underway under the new regime.
<b>L 02 (18/19)</b>	Object. 1	Review of Gambling Act 2005 Statement of Principles issued under s349 of the Gambling Act 2005	3 year review of policy taking into consideration legislative change, and changes to guidance and best practice. Initial consultation at Devon Licensing Officers Group (DLOG) and with Responsible Authorities. Public advertisement and consultation. Adoption by Full Council through committee process, commencing at Licensing Committee level.	Reviewed policy, revised if appropriate. Ensuring compliance with legislative cycle of policy review. Ensuring policy is kept up to date and in line with legislative changes and changes to guidance and best practice.	Comprehensively reviewed policy adopted in line with statutory framework and associated timescales.	Non compliance with legislation if target date not met. Potential impacts on public or licensed community should consultation be inadequate or review lacking.	Public Protection Manager.	Lead Officer Licensing	Comms, Legal, ICT, Customer Services, Member Services	1st April 2018	1st April 2018	7th January 2019									Action completed. New policy considered by Executive on 5th November 2018, approved by Full Council on 21st November 2018.
<b>L 03 (18/19)</b>	Object. 1	Review of Licensing Act 2003 Policy in accordance with s5 of the Licensing Act 2003	5 year review of policy taking into consideration legislative change, and changes to guidance and best practice. Initial consultation at Devon Licensing Officers Group (DLOG) and with Responsible Authorities. Public advertisement and consultation. Adoption by Full Council through committee process, commencing at Licensing Committee level.	Reviewed policy, revised if appropriate. Ensuring compliance with legislative cycle of policy review. Ensuring policy is kept up to date and in line with legislative changes and changes to guidance and best practice.	Comprehensively reviewed policy adopted in line with statutory framework and associated timescales.	Non compliance with legislation if target date not met. Potential impacts on public or licensed community should consultation be inadequate or review lacking.	Public Protection Manager.	Lead Officer Licensing	Comms, Legal, ICT, Customer Services, Member Services	1st April 2018	1st April 2018	3rd January 2019									Action completed. New policy considered by Executive on 5th November 2018, approved by Full Council on 21st November 2018.

# ENVIRONMENTAL HEALTH & HOUSING - SERVICE PLAN - 2019/2020 Head of Service: Jeremy Mann

Team: EH/H Full Team Version No: 1 Date: 2019 - 2020

## Corporate Objectives

- 1) Growing North Devon.
- 2) Organisational Development.

## Business as usual core function (brief bullet points only).

### Housing:

- 1) Establishing and maintaining the Council's Housing Strategies. These documents set out the Council's understanding of current and future needs, influence partners and evidence the Council's contribution to wider agendas. The strategies will show how the Council intends to carry out its statutory duties and how it prioritises its available resources to help meet local needs.
- 2) Preventing homelessness by supporting people to stay in their home or move to alternative accommodation.
- 3) Determining homelessness applications and providing temporary accommodation.
- 4) Increasing the supply of affordable housing.
- 5) Improving the quality and use of existing housing.
- 6) Addressing the housing needs of vulnerable and lower income households (the disabled, young people, older people, gypsies and travellers, rough sleepers and offenders).

### Regulatory Services:

- 2) Checking and securing compliance with food law through inspection, advice, sampling, dealing with complaints and enforcement to protect public health.
- 2) Regulating industrial emissions, monitoring and assessing air quality, sampling and improving private water supplies, strategy for the remediation of contaminated land, prevention of public health nuisances and planning advice to protect the environment and public health.
- 3) Advisory business, local project initiatives, sector/industry-wide initiatives in partnership with the HSE, accident investigations, inspection and enforcement to improve health and safety for employees, employer and members of the public.
- 4) The administration and issue of licences, local project initiatives, dealing with complaints, and inspection and enforcement to prevent crime and disorder, to ensure public safety, to prevent public nuisance, to protect children and vulnerable adults from harm, to ensure fair and open trading and to promote proper standards of animal welfare.

### Community Protection:

- 3) Assessing the local risk of emergencies occurring, putting in place emergency plans, putting in place business continuity management arrangements, in support of the UK's framework for civil protection as a Category 1 responder under the Civil Contingencies Act 2004.
- 2) Ensuring the Council plays an important role in the protection of members of the public before harm has happened and after it has happened, in accordance with its safeguarding obligations under the Children's Act 2004 and Care Act 2014. This includes the Council's response to cases of self-neglect.
- 3) Putting in place interventions to deal with local issues like anti-social behaviour and environmental crime, drug and alcohol issues, and re-offending with our Community Safety Partners. Annually assessing local crime priorities and advising the Police and crime commissioner of our plans and strategy.

### Cross Services Strand:

- 4) Work to promote the openness of our decision making, and ensuring data privacy for individuals.
- 2) Work to assess, eliminate or minimise the risks to the health of our staff due to the wide range of activities and environments they have to deal with.

## Resources

Action No.	Corporate Plan	What you aim to achieve				Risk	Managed by	Assigned to	Resource Requirement		Dates		FINANCE						Additional Comments	
		Headline Action	How will it be delivered? Is a business case or PID required?	What will be delivered and what are the benefits?	Measures - how will we measure success?				ICT HR Legal Estates Procurement Communications Consultation Other	Date for Required Resource (be as accurate as possible)	Start Date	Target Date for completion	Revenue - £ Expenditure / (Income) Reduction (-) / increase (+) Show costs as accumulated Estimate (E) Actual (A)	Capital - £ Expenditure / (Income) Reduction (-) / increase (+) Estimate (E) Actual (A)	Yr1 19/20	Yr 2 20/21	Yr 3 21/22	Yr1 19/20		Yr 2 20/21
<b>EP 01 (18/19)</b>	Object. 1	To implement PSPOs in response to the issues affecting ND communities regarding street drinking and dogs.	Council reaches the order(s) after a robust needs' assessment and consultation exercise.	Council uses PSPOs to prohibit specified activities, and/or requires certain things to be done by people engaged in particular activities, within defined public areas.	Control of anti-social behaviour.	Stakeholder disapproval and challenge.	Public Protection Manager.	Service Lead (Environmental Protection).	Comms, Legal, Customer Services.	1st April, 2018	31st March, 2019									In October 2017, the existing Dog Control Orders and Drink Control Orders became PSPOs. These will remain in force until October 2020 unless they are revoked or changed.  This proposal seeks to streamline the existing controls and ensure there is appropriate regulation after 2020.  A draft SMT and Executive report has been produced with plans to amend FPNs.
<b>H 01 (18/19)</b>	Object. 1	The development of DFGs and loans to secure adaptations and improvements in residential property.	Revision of policies. New partnership with NDH. Undertaking a feasibility study into establishing a Home Improvement Agency.	Health and wellbeing gain for residents.	Reduced unmet demand for home adaptations, repair and improvement.	Failure to use all allocated Better Care Funding could result in lower awards in future years.	Head of Service.	Housing Services Manager.	Comms, Legal, Resources, Customer Services.	1st January, 2018.	30th June, 2018.									SMT approved extension of time to the 31st March, 2019 on the 30th July, 2018.  A pilot project has been undertaken with NDH.

